

SENIOR MANAGER DATA CENTRE I-1 POSITION**ABOUT US:**

Tanzania Commercial Bank is a Bank that provides competitive financial services to our customers and creates value for our stakeholders through innovative products with a vision “to be the leading bank in Tanzania in the provision of affordable, accessible and convenient financial services”. As part of organizational development and management of its human capital in an effective way, Tanzania Commercial Bank commits itself towards attaining, retaining and developing the highly capable and qualified workforce for Tanzania Commercial Bank betterment and the Nation at large.

Position:	Senior Manager Data Centre I
Rank	Principal ICT Officer I
Department:	Operations
Section:	Infrastructure
Salary Scale	COBSS 9 (at officer level I)
Reports to:	Chief Manager- Infrastructure
Location:	Dar es Salaam

POSITION OBJECTIVE

The Position required interacting with Technology and Customers for most part of his/her day. Good Technical, planning and troubleshooting skills are a prerequisite for the job. The job requires understanding of IT infrastructure and IT service in financial sector knowledge in order to provide sound and reliable advice to the organization.

KEY RESPONSIBILITIES

- 1) Maintain data Centre infrastructure services, including power, ventilation, cooling and equipment racking configuration and cabling.
- 2) Oversee from first to third level infrastructure operations support for the organization on around the clock basis, with on-call support during off-hours for initial response to disruptions, outages and incidents.
- 3) Assist with the implementation and campaign of cyber security best practices and lead cyber incident management.
- 4) Ensure recovery procedures of all technology hardware are operational and routinely validated.
- 5) Manage the data Centre infrastructure including network, application systems, and assist with planning and deployment of infrastructure security measures.
- 6) Maintain backup infrastructure for both bare-metal and virtual machines with the appropriate SAN, network, or local storage configurations, using both Original Equipment Manufacturer (OEM) and third-party tools on UNIX, Linux and Windows environments.

- 7) Ensure smooth operation of the data Centre Infrastructure services.
- 8) Manage ICT risk in relation to data Centre infrastructure and ensure the risk and controls policies and frameworks are implemented in line with the risk appetite of the bank.
- 9) Ensure modernization of the infrastructure and possible virtualization of the datacenter.
- 10) Review and ensure the data Centre change management controls are in place.
- 11) Review systems related projects before implementation to verify that all necessary standards controls are in place.
- 12) Coordinate the efforts of different ICT operational areas to ensure minimal duplication of efforts, maximise efficiency and value for money.
- 13) Contribute to the development of business unit strategy by providing views on potential improvements for products or services and assessment of the existing situation and anticipated changes in the external environment.
- 14) Pre-plan and prepare for Audits by identifying potential ICT risk areas and processes and participate in risk control assessment development.
- 15) Ensure availability of Business Continuity and Disaster Recovery plan.
- 16) Monitor compliance to all ICT policies requirements and advise management of any gaps by conducting periodic reviews.
- 17) Coordinate the closure of ICT policies and controls gaps identified by audit, self-review, etc. by engaging management to define, agree and monitor progress.
- 18) Manage patches for the systems in the data Centre infrastructure
- 19) Manage third part ICT vendors in relation to datacenter support and overall administration.
- 20) Provides input for fiscal year capital and operational budgeting of technology related resources.
- 21) Ensure alignment and support of the bank-wide ICT Strategy and business objectives.
- 22) Design and implement short- and long-term strategic plans to ensure infrastructure capacity meets existing and future requirements.
- 23) Work with peer infrastructure and other ICT Managers to provide input into the departmental vision and strategic road map for Data Centre technical platforms.
- 24) Maintenance of an inventory for hardware, names and addresses of all assets in data Centre.

QUALIFICATIONS, SKILLS & EXPERIENCE

Holder of Master's Degree in one of the following fields; Computer Science, Information Technology, Computer Engineering or related discipline from recognized institution with sixteen (16) years working experience in the relevant field. Possession of ICT related professional certification would be added advantage. IT professional certifications such as VMware Certified Technical Associate (VCTA), ITIL, Linux Administration and Microsoft Administration are highly desired.

- Networking hardware, software and/or computer applications
- Working knowledge in Virtualization and server consolidation
- Experience in Business Process Reengineering
- Understanding of Banking Operations.
- Working knowledge of Core Banking systems

PERSONAL ATTRIBUTES AND BEHAVIOURAL COMPETENCIES

- Ability to demonstrate Tanzania Commercial Bank core values: - Customer Focus, trustworthy, Creativity, Teamwork and Excellence
- Ability to priorities work and to meet deadlines.
- Ability to work quickly, accurately and consistently when under pressure.
- A methodical and well-organized approach to work.
- Mature and able to work in a confidential environment.
- Has sound judgment, common sense and good humor

The position will attract competitive salary packages and benefits. Applicants are invited to submit their resume via the following link:- <https://www.tcbbank.co.tz/careers> **applications via other methods will not be considered. Applicants need to fill their personal information, academic certificates, work experiences, and application letter. Other credentials will be submitted during the interview for authentic check and administrative measures.**

Tanzania Commercial Bank has a strong commitment to environmental, health and safety management. Late applications will not be considered. Short listed candidates may be subjected to any of the following: a security clearance; a competency assessment and physical capability assessment.

DEADLINE OF THE APPLICATION IS 4TH SEPTEMBER, 2025.

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